



**DEPARTMENT OF THE ARMY**  
**DEFENSE TELECOMMUNICATIONS SERVICE WASHINGTON**  
**1700 N MOORE STREET SUITE 1475**  
**ARLINGTON VIRGINIA 22209-1903**

26 June 2004

JDIT-DT-04-005

MEMORANDUM FOR DIRECTORS OR COMMANDERS

SUBJECT: Non Receipt of Obligations for FY04 Telecommunication Services (Non WITS).

Defense Telecommunication Services-Washington needs your assistance in obtaining an OSA Form 20, Reservation of Funds for Telecommunication Services, for services we provided for the following agency, \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

under Billing Account Codes(s) \_\_\_\_\_

These services included:

- FTS2001 Services
  - CONUS Long Distance
  - OCONUS Long Distance
  - Toll Free Service (800, 866, 877, 888)
  - Calling Cards
  - 700 Service
- Fort Belvoir (if applicable)
- Pager Services- (Skytel)
- Cellular Services- (Cingular) (direct pay option not included)
- Common Charges associated with operational support of DTS-W and the remaining network infrastructure that supports the entire DOD customer base
- All other services procured through DTS-W (i.e., purchase orders).

If you have any questions or concerns please contact the Customer Care Center at: Phone: 703-697-2193 or e-mail: [dtswarecenter@hqda.army.mil](mailto:dtswarecenter@hqda.army.mil)

Audrey Randall-Hawley  
Chief, Business Operations Division

CF:  
Director, DTS-W  
Chief, Operating Officer  
Chief, CSD  
Networks Team Lead  
DTS-W, Customer Care Center  
DFAS/DNO  
Read File